Glenloch Tenants Association Inc. A0109567F 16 Sutherland Road Armadale Email: glenlochresidents@gmail.com www.glenlochresidents.neocities.org

Dear Neighbour

Re: Glenloch Grove, 34E Rose Street Armadale aka 3 Oates Lane, Armadale.

Glenloch Grove is a residence for aged pensioners at 34E Rose Street Armadale. Some adjoining residents brought proceedings in the VCAT in relation to its building permit¹. The Tribunal stated: Quote:

"Day to day care of the dwellings is by a resident-manager of the dwellings. Residents, except the caretaker is not entitled to a parking space. The dwellings are run by Glenloch Homes, a non-profit charitable organisation..."

Glenloch Homes for the Elderly Inc. 'Glenloch Homes' endorsed this to the Tribunal.

This retirement village is one of six properties held by the public charitable trust est. 1891 run with present trustee Glenloch Inc. (www.glenloch.com.au) in various locations throughout Armadale and Malvern. A recent request by residents for the return of resident-manager caretakers including Glenloch Grove was met with the following reply from the Board on 22nd June 2021:

<u>"The Board is satisfied that the current management system of Glenloch, where all properties are</u> managed by a full time Manager on the Board's behalf, is meeting the interests of all Glenloch's tenants. This approach provides the Management attention Glenloch's tenants and premises require."

The full time Manager, John Candlish, who is also on the Board², is located in an office at the 674 High Street Prahran. The aged pensioners live alone as required by their terms of occupancy.

Recently a lady resident at 45 Sutherland Road was incapacitated for about three days in her unit and it was only when a resident enquired that the Manager knew of her plight and brought the keys to allow paramedics to attend her but she sadly died in hospital shortly after. A resident-manager would have been cognisant of resident schedules and on-site.

It is inequitable to gain what you want on a promise and then renege. Glenloch Homes has benefited over many years from private and public contributions. Knowing there is a resident-manager at the retirement village is a contact point for residents and neighbours and an assistance to both.

Please help by contacting our local MP.

Michael O'Brien MP Member for Malvern MichaelObrien.com.au

Properties affected by Glenloch Grove Development: VCAT 356 (28 March 2014)

34E Rose Street, Armadale

The land abuts four properties in Rose Street (Nos. 34A to 34D Rose Street), 7 properties in Eileen Street (3-15 Eileen Street), and 2 properties to Elm Street (Nos. 5 & 7). It is adjacent to 6 properties in Northcote Road (Nos. 61 to 71 Northcote Road), which are on the opposite (east) side of the laneway.

¹ Sharp v Stonnington CC [2014 →] VCAT 356