

Your Inquiry

Inbox



George Getman

Mar 24, 2026, 12:41 PM to
me

Dear Secretary,

We received your inquiry regarding the qualifying requirements for housing with HousingFirst. Please accept my apologies for the delay in responding. Your letter was sent to our Ashwood office rather than our main office on St Kilda Road, which resulted in a delay in my receiving it. In your letter, you asked whether HousingFirst's qualifying requirements for housing would affect current renters if originally housed under Glenloch Ltd. Please be assured that these requirements do **not** affect existing renters. They apply only at the time a person is first approved for housing with HousingFirst.

Once a resident is living with us, their assets, type of income, or amount of income are not factors in determining their ongoing eligibility to remain housed.

Income is, however, used to calculate rent. Rent is set at 30% of a household's income plus 100% of Commonwealth Rental Assistance (CRA). HousingFirst reviews tenants' income periodically to ensure that the correct rental rebate is being applied.

I hope that answer's your questions.

Thank you,

George
George Getman
Coordinator Housing Services
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